

Recommendations for Reporting Problems

The following information may be used for reporting water-related problems in Alabama.

In the event of an **Emergency Response (fish kill, petroleum discharge or spill, active illegal dumping, sunken vessel, etc):**

1. Notify the State EMA Warning Point - Alabama Emergency Management Agency State Warning Point at **1-800-843-0699**; or **(205) 280-2312**. AEMA will notify the County EMA and the correct ADEM Field Office directly.
2. Notify the NRC - National Response Center at **(800) 424-8802**. They will notify a host of federal and state agencies including ADEM.

In the event of a **Complaint (sewage discharge, sedimentation issues, BMP's not being observed, other pollution, etc) contact:**

Alabama Department of Environmental Management <http://www.adem.state.al.us/> (website)
<http://www.adem.state.al.us/inside/complaints/default.aspx> (complaint page)

If possible use website for reporting; if not possible call 334-271-7700

For all other problems, including broken water lines, blocked domestic drains and sewers, sewage odors in urban areas, contact:

Local Municipal Water Department or Authority	_____
Private Septic Service	_____
County Health Department	_____
_____	_____
_____	_____

How to report

Any agency you contact to report a possible water violation will need as much specific information as possible about the incident. Try always to include the following:

- **Where is it happening and when was it first observed?**
- **What is happening? Describe the conditions and nature of the pollution.**
- **What are your contact details?**
- **Suggestions:** Take cellphone or digital photos, take a water sample in a sterile bottle (empty an unopened bottle of water if possible) and freeze, take samples of dead fish in baggies and freeze, if a certified AWW monitor – run tests, especially Dissolved Oxygen.